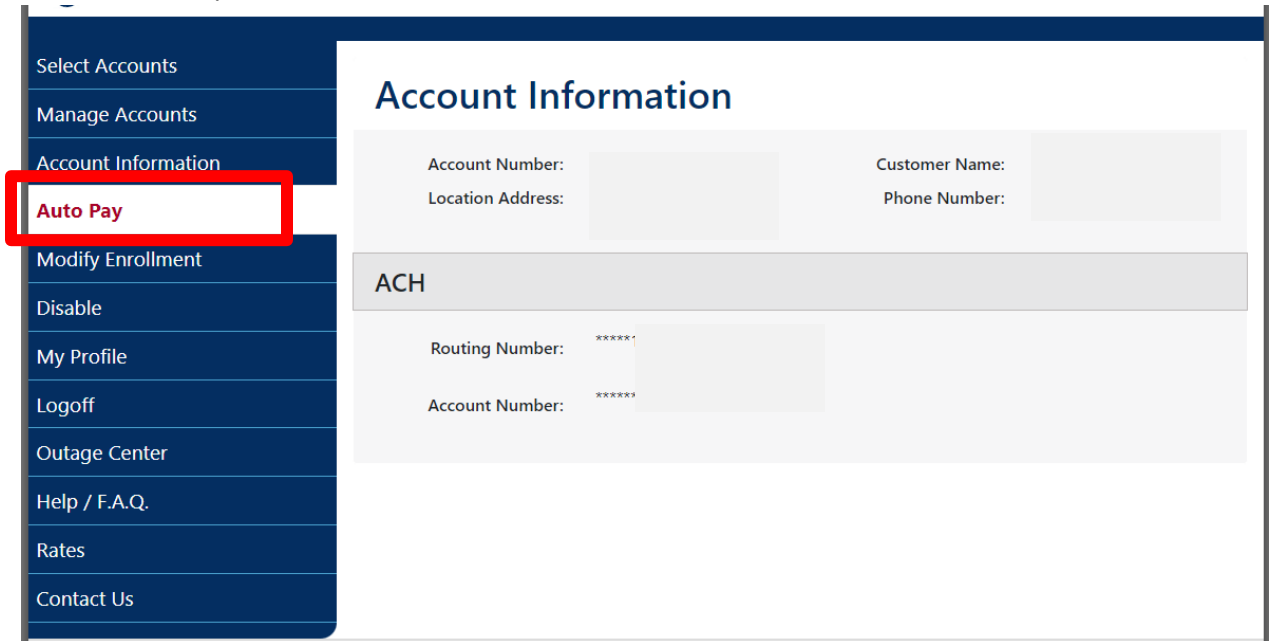


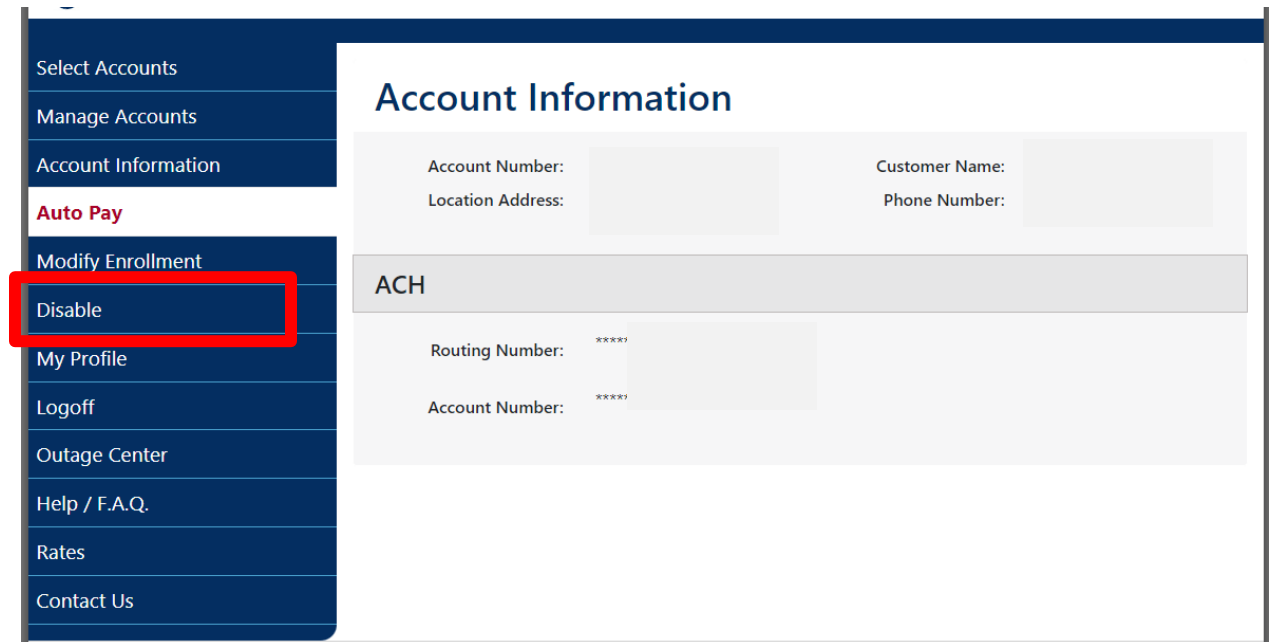
How do I remove enrollment in auto pay:

1. Log into your account:
2. Click on Auto Pay:



The screenshot shows a web interface with a dark blue sidebar on the left and a white main content area. The sidebar contains a list of menu items: 'Select Accounts', 'Manage Accounts', 'Account Information', 'Auto Pay', 'Modify Enrollment', 'Disable', 'My Profile', 'Logoff', 'Outage Center', 'Help / F.A.Q.', 'Rates', and 'Contact Us'. The 'Auto Pay' item is highlighted with a red rectangular box. The main content area is titled 'Account Information' and contains a form with fields for 'Account Number', 'Location Address', 'Customer Name', and 'Phone Number'. Below these fields is a section titled 'ACH' with fields for 'Routing Number' and 'Account Number'. The 'Auto Pay' item in the sidebar is the focus of the current step.

3. Click on Disable:



The screenshot shows the same web interface as the previous one, but now the 'Disable' item in the sidebar is highlighted with a red rectangular box. The main content area remains the same, showing the 'Account Information' and 'ACH' sections. The 'Disable' item in the sidebar is the focus of the current step.

4. Click on Continue:

Select Accounts

Manage Accounts

Account Information

Auto Pay

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

Disable Auto Pay

This action will disable your current enrollment. Are you sure you wish to proceed?

[<< Cancel](#)

Continue »

5. You will receive confirmation Auto Pay is disabled:

Select Accounts

Manage Accounts

Account Information

Auto Pay

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

Auto Pay Disabled

Your recurring payment configuration has been successfully disabled.

[Ok »](#)