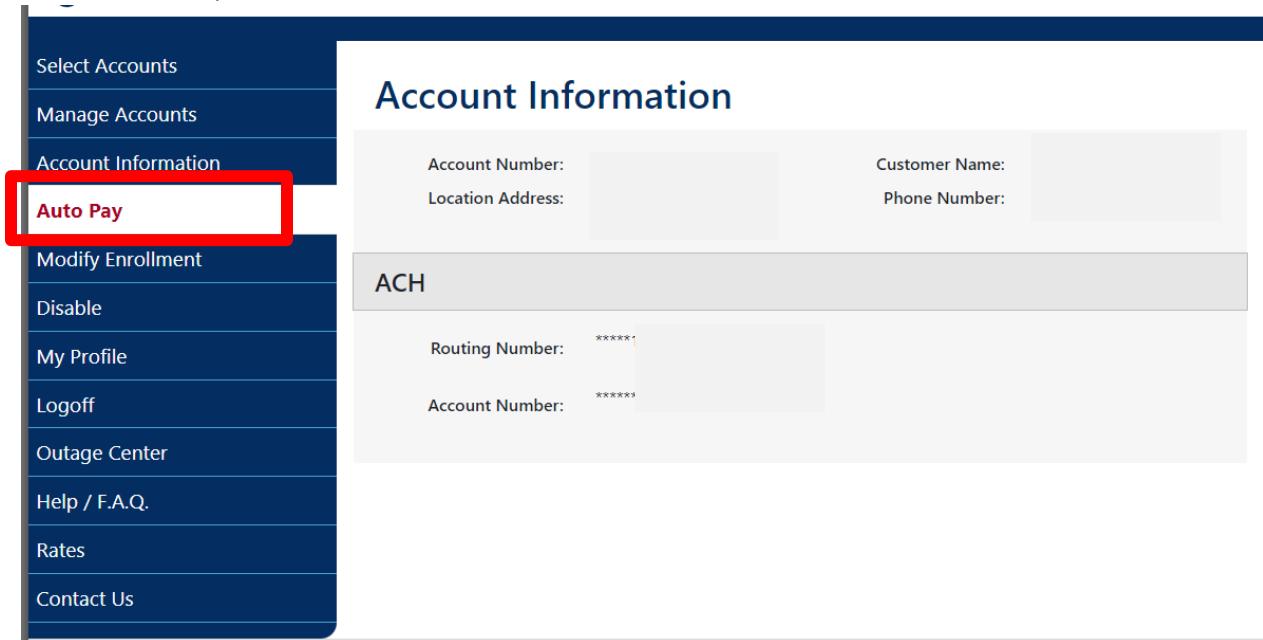


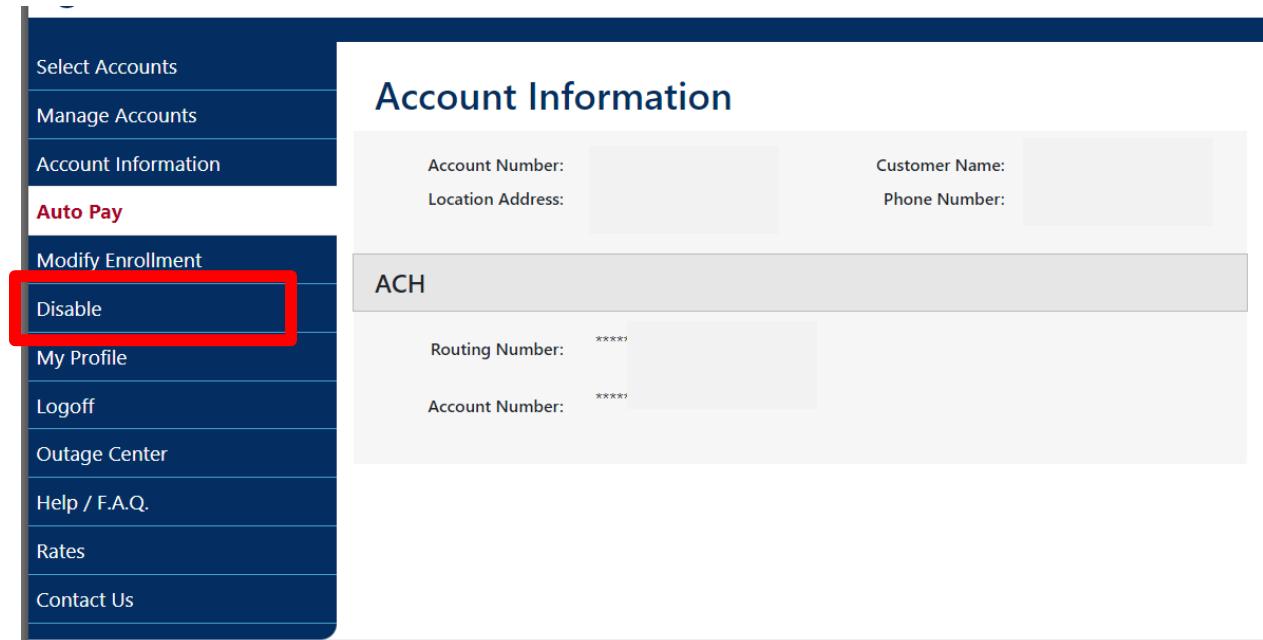
How do I remove enrollment in auto pay:

1. Log into your account:
2. Click on Auto Pay:



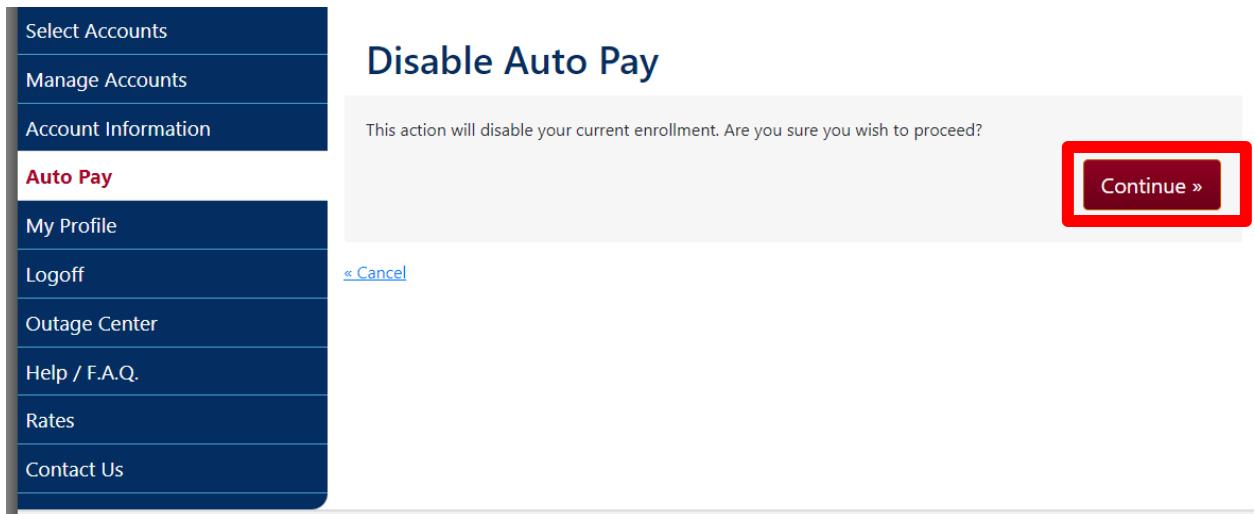
The screenshot shows a user interface for managing account information. On the left, a vertical menu bar lists various options: Select Accounts, Manage Accounts, Account Information, Auto Pay (which is highlighted with a red box), Modify Enrollment, Disable, My Profile, Logoff, Outage Center, Help / F.A.Q., Rates, and Contact Us. The main content area is titled "Account Information" and contains fields for Account Number, Customer Name, Location Address, and Phone Number. Below this, there is a section for "ACH" with fields for Routing Number and Account Number, both of which are marked with "*****".

3. Click on Disable:



The screenshot shows the same user interface as the previous one, but with a different menu item highlighted. The "Disable" option in the vertical menu bar is now highlighted with a red box. The main content area remains the same, showing the "Account Information" section with its respective fields and the "ACH" section with masked routing and account numbers.

4. Click on Continue:



Select Accounts

Manage Accounts

Account Information

Auto Pay

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

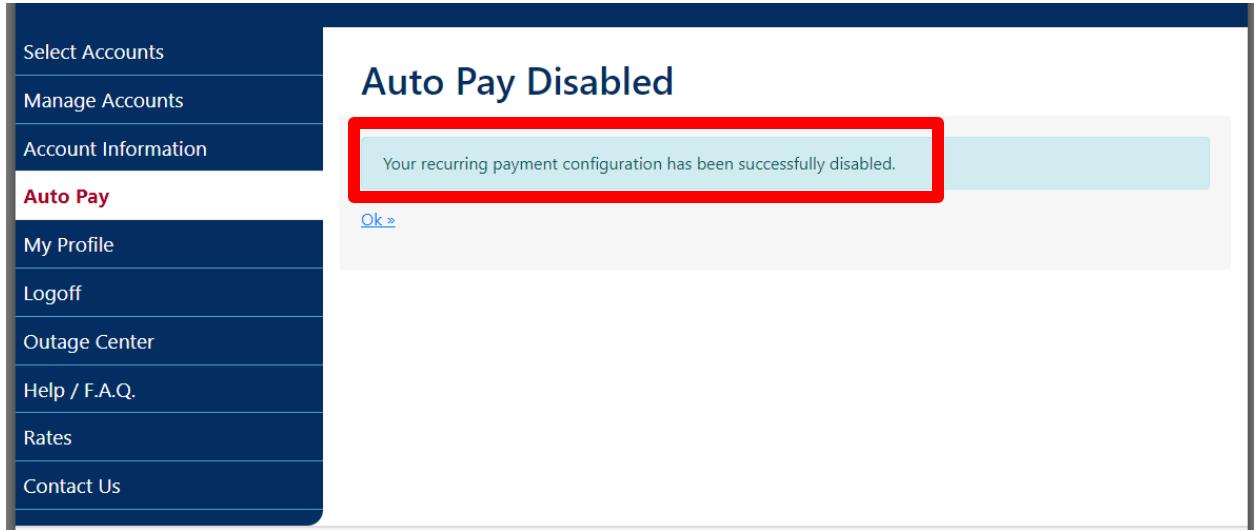
Contact Us

Disable Auto Pay

This action will disable your current enrollment. Are you sure you wish to proceed?

[Continue »](#)

5. You will receive confirmation Auto Pay is disabled:



Select Accounts

Manage Accounts

Account Information

Auto Pay

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

Auto Pay Disabled

Your recurring payment configuration has been successfully disabled.

[Ok](#)