



Connected

Celebrate the Many Advantages of Being a Marietta Power and Water Customer by Observing Public Power Week October 6-12, 2013



Join in the nationwide commemoration of more than 2,000 public power providers during Public Power Week October 6-12, 2013. This year marks the 27th anniversary of the event that is sponsored annually in conjunction with the American Public Power Association (APPA) observing affordable, reliable power provided on a not-for-profit basis from customer-centered providers such as Marietta Power and Water.

Serving approximately 45 million Americans, public power utilities are governed by a local city council or an independently elected or appointed board. Unlike private power companies, public power utilities do not serve stockholders — they

serve only their customers. Your membership in this special group allows you to have a say in your utility's operations and policies.

Plus, as a valuable community asset, our public power and water system contributes substantially to the well-being of local citizens through utility and energy efficiency, environmental protection, economic development and safety awareness.

Now there's a reason to celebrate!

To get the most for your money as a Marietta Power and Water customer, visit www.mariettapowerandwater.com for the complete list of services available to you. 💧

Beware of Scammers Posing as Marietta Power and Water Representatives

Scammers are at it again. This time they are contacting Marietta Power and Water customers claiming that their check payments have been returned and that their account is now past due. The scammers then ask customers to provide their credit card information over the phone immediately stating that their service will be disconnected if they do not comply.

Please know that Marietta Power and Water representatives do not contact our customers by phone regarding past due bills, and you should

never comply with any request for information over the phone.

Area law enforcement is aware of the scam and is working with Marietta Power and Water officials to resolve the problem. If this should happen to you, get as much information from the caller as possible and contact Marietta Power and Water at (770) 794-5100 so we can continue to cooperate with law enforcement.

For more information, contact Marietta Power and Water at (770) 794-5100. 💧



Picking Up Your Past Due Account Balance is as Easy as Picking Up the Phone

If you have a balance due from your previous month's utility bill, Marietta Power and Water now offers an even more convenient option for working that balance into your budget. A new menu item has been added to our phone system allowing you to set up a payment agreement without having to speak with one of our representatives.

To take advantage of our automated payment agreement program, simply call (770) 794-5150 and select your language option, then press 2

for Marietta Power and Water and 6 to set up a Payment Agreement. The system will guide you through the process of making the required initial payment and will provide the amount and date for your subsequent payment.

The new payment agreement system also includes the ability to send a confirmation of the agreement by email (if you are currently signed up for online services) or by text message.

For information on other Marietta Power and Water services, visit www.mariettapowerandwater.com. 

Ductwork and Energy Efficiency: Money Savings Could Be Hiding in Your Walls

Properly functioning ducts promote better indoor air quality by reducing fumes from household chemicals and gas appliances that release combustion gases, such as carbon monoxide, through their venting systems.

How can you tell if you have Ductwork Problems?

Some common signs are high summer and winter energy bills, stuffy uncomfortable rooms that are difficult to maintain at a comfortable temperature and an older HVAC system with ductwork that has not been inspected and maintained. Bad ducts can reduce your system's efficiency by as much as 20 percent.

How can you get your ducts in good working order?

Correcting defective ductwork can be a bit difficult as it is often hidden in walls and ceilings,

but the energy and money savings can be well worth the elbow grease. Here are a few things you can do to improve the efficiency of your ductwork:

- Seal air leaks in all ductwork with mastic sealant or metal tape. Do not use duct tape, which is not durable.
- Detect and straighten kinks in flexible ductwork that are restricting airflow.
- Ensure connections are well-sealed at vents and registers.
- Insulate ductwork in all unheated areas, such as attics and crawlspaces.

Contact a heating and cooling professional for a thorough inspection or to correct extensive ductwork damage.

For more tips on reducing your utility bills, visit the Marietta Power and Water website at www.mariettapowerandwater.com. 

Calendar

Saturday, October 19

36th Annual Harvest Square Arts & Crafts Festival

Marietta Square
9 a.m. until 6 p.m.

This event also includes:

Halloween Happenings for ages 10 and younger. A costume contest for children 12 and under as well as a costume contest for pets.

Scarecrows in the Square with prizes being awarded for the best scarecrows.

Pumpkin Patch with pumpkin decorating for the kids.

For more information visit www.mariettaga.gov or call (770) 794-5601.

Saturday, October 19

Marietta Farmers Market

Marietta Square
9 a.m. until noon

For more information visit www.mariettasquarefarmersmarket.net.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

Get city news by e-mail

Subscribe to the City of Marietta's E-News mailing list to receive the latest city news, events, job openings and emergency updates by e-mail. Log on to www.mariettaga.gov to subscribe.