

CONNECTED



May 2009

FRAUD ALERT!

for Marietta Power and Water Customers

DO NOT provide any personal or confidential information to anyone calling and claiming to be a Marietta Power and Water representative.

If you receive a call from someone claiming to be a Marietta Power and Water representative threatening to turn off your electricity or water unless payment is received immediately by credit card, please hang up and dial Marietta Power and Water at (770) 794-5150. The Marietta Power and Water Customer Service department will be able to verify your payment history, assist you in clarifying any outstanding payments and confirm the status of your account. ✨



VERIFYING YOUR PHONE NUMBER FOR PROMPT SERVICE

To help ensure that we restore your power as soon as possible after a storm or unexpected outage, please verify that we have your correct phone number on file. The phone number that we have in our files identifies the address when there is an outage. If the phone number we have in our files is not correct there will be a delay in restoring your power during a storm as we restore service to locations where we know service is out.

During a storm our control center is focused on dispatching crews to outage locations based on the information provided by our automated phone system.

Verify your phone number by visiting our Web site at www.mariettapowerandwater.com. Click on the Power link and then the Online Payments link. The Online Utility Customer Support screen will appear. If you have used this screen before, simply enter your Account Number or Account ID as it appears on your statement and your PIN to view your account information. If you have never used the screen, click the Get PIN link to access your account. If your information needs updating, click the Email Us link to notify us of any changes.



For Power Related Emergencies call (770) 794-5160.
For Water & Sanitary Sewer Related Emergencies call (770) 794-5230. ✨

Current Watering Guidelines for Marietta Power and Water Customers

Restrictions on outdoor water use will remain in place throughout the summer. However, exemptions for drip irrigation and soaker hoses will be granted to give citizens more water efficient options to help maintain healthy landscapes during the drought.

Marietta residents may water shrubs, trees and flower beds up to three days a week, one hour per day using drip irrigation systems and soaker hoses. Odd numbered addresses may water on Tuesdays, Thursdays and Sundays. Even numbered

and unnumbered addresses may water on Mondays, Wednesdays and Saturdays. The exemption does not include turf grass.

Hand watering of existing landscaping, defined as one person with one hose with a shut off nozzle, will be allowed for 25 minutes a day, on the odd/even watering schedule between the hours of midnight and 10 a.m. Irrigation systems may not be run under this exemption.

For more information call (770) 794-5229 or visit www.mariettagov.com. ✨

Marietta Power and Water Customers Can Discontinue Irrigation Services While Outdoor Water Restrictions Exist

Marietta Power and Water customers can have their irrigation service discontinued while outdoor watering restrictions remain in effect. For customers that want to ensure they have no consumption on their irrigation meter, upon customer request, Marietta Power and Water will turn the irrigation service off. This will also eliminate the base fee from your irrigation bills. When outdoor watering

restrictions return to normal you will need to contact Marietta Power and Water to request that the irrigation water system be turned back on. This should be done by a Marietta Power and Water representative and not by the homeowner or resident.

Contact Marietta Power and Water at (770) 794-5150 to request that the utility turn off your irrigation service. ✨



Calendar of Events

June 1 through November 30

Atlantic Hurricane Season
For more information visit www.nhc.noaa.gov.

June 12 through 28

Cabaret

7 to 9 p.m.
Atlanta Lyric Theatre
The Strand Theatre
Marietta Square
In 1930 pre-war Berlin, a naive American novelist, Clifford Bradshaw, arrives looking for inspiration for his next book. For more information call (770) 293-0080 or visit www.earlsmithstrand.org.

Saturday, June 20

Trolley Civil War Tour

3:30 to 6 p.m.
This special Civil War Tour allows you to step back in time and enjoy the stories of Marietta's Civil War History. For more information call (770) 425-1006 or visit www.mariettagov.com.

Sunday, June 21

Father's Day

Friday, June 26

Trolley Braves Shuttle

6 p.m. to end of game
Want to go to the Braves game without the hassle with traffic? Take the Trolley Braves Shuttle on select Friday nights throughout the season. For more information call (770) 425-1006 or visit www.mariettagov.com.

Friday, June 26

Glover Park Concert Series

Infinity Show Band - Beach/Oldies
8 to 10 p.m.
Glover Park - Marietta Square
For more information call (770) 794-5601 or visit www.mariettagov.com.

Saturday, June 27

Glover Park Concert Series

Cobb Symphony Orchestra
8 to 10 p.m.
Glover Park - Marietta Square
For more information call (770) 794-5601 or visit www.mariettagov.com.

Photo credit: Rhonda Dixon



For a complete list of City of Marietta events, please visit www.mariettagov.com and click on Calendar of Events.

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