

**Marietta**

 **Power**

 **Water**




February 2018

# Connected

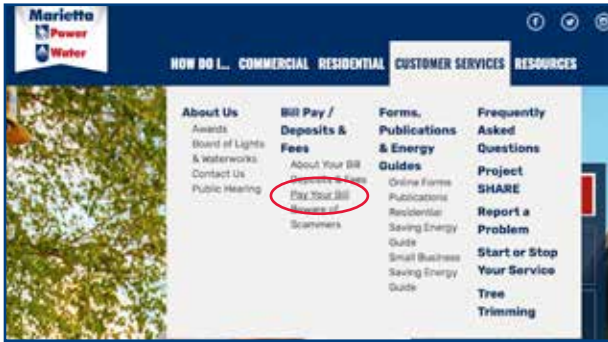
## 5 Tips to Keep Your Pipes from Freezing This Winter

When a house's water pipes freeze, a small crack in a pipe can spew up to 250 gallons of water a day, causing flooding, serious structural damage, and the immediate potential for mold. Here are 5 tips to prevent the freezing of pipes and water supply lines.

1. Seal leaks that allow cold air into your home where pipes are located. Look for air leaks around electrical wiring, dryer vents, and pipes. Use caulk or insulation to keep the cold out.
2. Open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing. You should also keep all interior doors open so that the heat can flow throughout the home.
3. Pipes that are in areas that do not have proper insulation, such as basements or attics, may need extra insulation to keep them from freezing.
4. Allow your faucet to drip. If a pipe freezes, it is the pressure that is created between the frozen water blockage and the faucet that will cause the pipe to burst. Allowing the faucet to be open will prevent this pressure from building up and thus, keep the pipe from bursting.
5. If you plan to be away from your home during winter months, leave the heat in your home set to a temperature no lower than 55° F.

For more tips and energy saving information, visit [www.mariettpowerandwater.com](http://www.mariettpowerandwater.com). 

# Paying Bills Just Got Easier with eBilling



Marietta Power and Water's numerous bill payment options give you the power to pay your utility bill with the payment option that is most convenient for you.

## Pay-By-Phone

You can manage your account using Marietta Power and Water's Pay-By-Phone option. Simply call Marietta Power and Water at (770) 794-5150 and select the option to make a payment from the menu options you hear. Follow the prompts and enter your Marietta Power and Water account number and the credit card number that you wish to use to pay your bill. The system will accept VISA, MasterCard, Discover, and American Express cards for payment for residential customers. When you have finished the payment process, the phone payment processing system will immediately process your payment and provide you with a confirmation number.

## eBilling Notification

If you would like to receive your bill electronically, sign up for Marietta Power

and Water's eBilling notifications. Go to the Marietta Power and Water website at [www.mariettagov.com](http://www.mariettagov.com) and click on Customer Service and Pay Your Bill. Once you're on the Online Payment System page, enter your user ID and password under User Login. Click on Manage eBilling on the left side of your computer screen. Select the Receive eBill statement option, enter your email address, and click submit. That's it! You'll be receiving your next bill via email.

## Online Payment

To pay your bill online, visit [www.mariettagov.com](http://www.mariettagov.com) and click on Customer Service, then Pay Your Bill. Once you're on the Online Payment System page, enter your user ID and password under User Login. If you do not have an account, click Create Account in the sidebar on the left. You'll need your Account Number, Cycle and Route Number to create an account. After the set-up process, you can log into Marietta Power and Water's Online Payment System at any time. In addition to paying bills, you will have access to your electric and water consumption, billing amounts, and payments — as far back as three years.

Put Marietta Power and Water's Online System or Pay-By-Phone option to work for you. Stop spending your time and money on writing checks, stuffing envelopes, buying stamps, and running back and forth to the post office. For a list of all your payment options, visit [www.mariettagov.com/324/Pay-Your-Bill](http://www.mariettagov.com/324/Pay-Your-Bill). 💧

## Calendar

### Saturday morning — January through December Every Saturday

#### Marietta Farmer's Market

Marietta Square  
9 a.m. until Noon

Offering a variety of fresh, locally grown, seasonal produce and garden products.

For more details and updates, call Johnny Fulmer at (770) 499-9393 or visit [MariettaSquareFarmersMarket.com](http://MariettaSquareFarmersMarket.com).

### Saturday, March 10

#### Marietta Food Tours

A 3-hour guided walking tour of locally owned eateries where you'll savor over 10 appetizing tastings at 7 different culinary stops. For more information and to purchase tickets, visit [www.MariettaFoodTours.com](http://www.MariettaFoodTours.com).

### Thursday, Friday and Saturday

#### Marietta Trolley Tours

A one-hour, fully-narrated exploration of our historic city. Experience Marietta's rich heritage, from the vibrant Downtown Square, past grand Antebellum homes, to the battlefields at Kennesaw Mountain. For more information and to purchase tickets, visit [www.mariettatrolley.com](http://www.mariettatrolley.com).

For a complete list of City of Marietta events, please visit [www.mariettagov.com](http://www.mariettagov.com) and click on Calendar of Events.

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