



Connected

Verify Your Phone Number and Reduce Energy Downtime During Power Outages

Providing dependable service is always a top priority at Marietta Power and Water. While we take preventative measures every day to keep your electricity operating smoothly, sometimes there are circumstances beyond our control that can cause power failures. Fortunately, with your help, we can respond quickly to your emergency outage through our interactive voice response system, or IVR.

Our IVR system lets us get to work right away restoring your power as long as we have your current phone number in our outage system. If the information is not current, there will be a delay in restoring your power and you will not receive an optional follow-up call letting you know your power has been restored.



Verifying that we have your correct phone number on file is quick and easy. If you're already a subscriber to Marietta Power and Water's Online services, simply log on to your account and click "Customer Service," then "Pay Your Bill," then "Online." If you're new to our online services, you can sign up at www.mariettopowerandwater.com.

Once you're on the Home page, click "Customer Service," then "Pay Your Bill," then "Online," then "Create Password."

You'll need your account ID number and your cycle and route number from your statement to complete the simple process. If your information needs updating, click the Email Us link to notify us of any changes.

To report power outages call (770) 794-5160. 💧

Pay Your Electric Bill Within 10 Days of the Billing Date and Receive a 10 Percent Discount

Marietta Power and Water electric customers continue to have lower electric rates than those of the other local providers Georgia Power and Cobb EMC. But, did you know you could also receive a discount for prompt bill payment? Electric customers who pay their bill within 10 days of the date of billing can receive a 10 percent discount. The discounted amount is indicated on your bill as the "Amount Due" before the due date. If you make your payment after this date you should pay the actual amount.

Senior Citizens Receive a Ten Percent Discount if They Pay Their Electric Bill Within 30 Days

Marietta Power and Water electric customers who are 65 years of age or older and whose income is \$20,000 a year or less qualify for the normal early payment 10 day discount period for a full 30 days.

Marietta Power and Water issues bills in 17 billing cycles. Your actual billing date will vary

continued

Pay Your Electric Bill Within 10 Days of the Billing Date and Receive a 10 Percent Discount continued

no more than one or two days during a month. If you don't receive your bill near your normal billing date, please contact us as soon as possible.

We are located at:

Marietta Power and Water
675 North Marietta Parkway
Marietta, GA 30060

Office Hours

8 a.m. until 5 p.m.

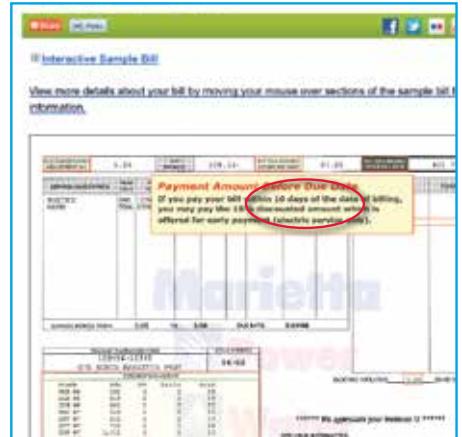
(Monday through Friday)

Call our 24-hour, automated account inquiry:

(770) 794-5150



Learn more about how to pay your bill here.



Sample invoice

To learn more about online bill paying visit www.mariettapowerandwater.com. 💧

MARK YOUR CALENDAR FOR THE FOURTH ANNUAL CHEROKEE HEIGHTS ARTS FESTIVAL ON NOVEMBER 10

Perfect for holiday gift shopping; explore the creative works of more than 30 artists during the 4th Annual Cherokee Heights Arts Festival. Neighborhood residents and friends will showcase their talent ranging from original paintings, graphics, photography and jewelry, to metal work, bird houses, textiles, baked goods, books and much more. Kids will love the art-play children's booth and all ages will enjoy the performances by local artists on the music stage. This year the show will be

held between 9 a.m. and 4 p.m. and will cover the entire block of Etowah Drive between Freyer and Seminole drives, just one block off Cherokee Street.

Free parking is available along Freyer and Seminole Drives. This show is free to all, courtesy of sponsorships by First Landmarks Bank and Keep Marietta Beautiful, Inc. For more information, visit www.cherokeehighartsfestival.org and <https://www.facebook.com/cherokeehighartsfestival>. 💧

Calendar

Sunday, October 21

Youth Track or Treat Fun Run
2 to 4 p.m.

Marietta High School

Register online at www.youthtrackortreat.com.

For more information contact Hope Felshaw at hfelshaw@ywcanwga.com or call (770) 423-3562.

Saturdays and Sundays Until November 24

Farmers Market

Saturday 9 a.m. to noon

Sunday noon to 3 p.m.

Historic Marietta Square

Thursday, November 22

10th Annual Gobble Jog

8 a.m.

For more information visit

www.gobblejog.com.

Thursday, November 29

Marietta Square Christmas Tree Lighting
5 to 8 p.m.

Glover Park in Marietta Square

For more information call

(770) 794-5601 or visit www.marietta.com/marietta-square-christmas-tree-lighting.

Marietta Power and Water will be closed on Thursday, November 22 and Friday, November 23 for the Thanksgiving Holiday.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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Subscribe to the City of Marietta's E-News mailing list to receive the latest city news, events, job openings and emergency updates by e-mail. Log on to www.mariettaga.gov to subscribe.