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Get Your New Year Off to a Smooth Start by Visiting the New Marietta Power and Water Website

If you're looking for ways to make your life a little less demanding this year, take a look at the new Marietta Power and Water website. With easier navigation, the recently redesigned site has a number of features that will help you add a little more time to your day and help you better control your utility dollars.

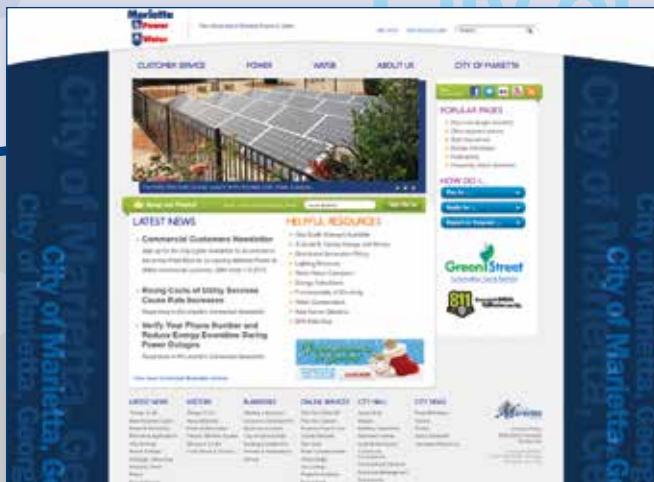
You'll be able to access all the information you'll need about Marietta Power and Water from our home page including links to Customer Service, Power, Water, About Us and even the City of Marietta. For added convenience, there are quick links to popular pages that will help you find the answers to frequently asked questions and report a problem. Marietta Power and Water's online bill payment system is secure and convenient and provides a variety of payment options. Plus, you

can also view your power and water consumption, charge history and payment history.

If saving money is one of your goals this year, be sure to check out the fast and free HomeEnergyCalculator™ under the Power icon. In less than 10 minutes, you'll be able to view useful details about your estimated usage, and cost-saving recommendations.

Also, be sure to click on the Water icon and select Water Calculators to discover how many gallons per year can be wasted by a seemingly insignificant faucet drip. Plus, find out how much of an impact you can have on your annual water usage by shortening your shower by only a few minutes.

To take advantage of these tools and more, visit the new Marietta Power and Water website at www.mariettopowerandwater.com. 



Marietta Power and Water Continues as an Industry Leader through Second RP3 Designation for Reliable Service



Reliable Public Power Provider

Marietta Power and Water continues to rank among the best utility companies in the country by again qualifying as one of the American Public Power Association's Reliable Public Power Providers (RP3). The

American Public Power Association (APPA) is a nonprofit organization serving the nation's more than 2,000 community-owned electric utilities. The RP3 designation recognizes utilities that provide customers with the highest degree of reliable and safe electric service.

"This is the second time that Marietta Power and Water has qualified to be awarded the RP3 designation from The American Public Power Association. The criteria used to measure our progress have helped us to focus on methods to better serve our customers through improved reliability and more effective practices. Clearly RP3 provides an important set of benchmarks for continuous improvement. We are extremely proud to have maintained a platinum level designation and will continue to pursue and maintain this award in the coming years," said Electrical Director Tom Bell.

Marietta Power and Water is one of only 94 utilities to earn the distinction this year. As a

Platinum Level RP3 award recipient, Marietta Power and Water scored in the upper percentile of the four key areas of reliability, safety, work force development and system improvement. Essential criteria for each category include:

- **Reliability** — Key elements of this area consist of a mutual aid agreement, a system-wide disaster management plan (emergency response plan), and both cyber and physical security.
- **Safety** — Encompassing all aspects of operations, a utility must prove the use of an accepted safety manual, safe work practices, and other requirements.
- **Work Force Development** — To achieve RP3 status, a utility must demonstrate work force development and continuing education opportunities.
- **System Improvement** — The main focus areas in this section include showing participation in a research and development program and energy efficiency or conservation programs, along with system upgrading projects.

A two-year designation, Marietta Power and Water also won the award in 2010 and was the first utility in Georgia to receive the designation.

For more information on Marietta Power and Water's services, visit www.mariettapowerandwater.com. 

Calendar

February 5 and 7

Beauty and the Beast
Earl Smith Strand Theatre
For more information visit www.earlsmithstrand.org or call (770) 293-0080.

March 14

New Exhibit! Divided and United: The Women of Marietta During the Civil War
Marietta Museum of History
For more information visit www.mariettahistory.org or call (770) 794-5710.

Historic Marietta Trolley

Scary-etta and other tours available. Visit www.mariettatrolley.com or call (770) 425-1006.

Marietta Power and Water will be closed on Friday, March 29 in observance of Good Friday.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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