

## Marietta Water Receives Dual Awards as Georgia's 2010 Water Distribution System of the Year and Wastewater Collections System of the Year

Marietta Water captured both 2010 top honors in the medium size category for water systems serving 10,000 to 50,000 customers. Presented by the Georgia Association of Water Professionals (GAWP), Marietta Water was named Water Distribution System of the Year and Wastewater Collections System of the Year for its outstanding operations serving close to 50,000 subscribers. 2010 marks the first time Marietta Water has won both awards in one year.

Marietta Water Director Bob Snelson attributes the wins to the staff at Marietta Water. "We have a very reliable and highly trained staff at Marietta



continued on page 3



## Inside

**Minimize Business Downtime Due to Power Outages By Verifying Your Company's Phone Number**

2

**Georgia Businesses Will Soon Have a More Active Role in Water Conservation**

3

**Improve Safety and Enhance Your Property's Overall Appearance with Marietta Power and Water's Outdoor Lighting Lease Program**

4

## Marietta Water Team



First row (l to r): Marty Buchanan, Kevin Wright, Keith Rhodes, Troy Huebner, Karmen Scarbro, Jerome Bonner, Kenny Sartor, Bobby Price, Stephen Johnson, Kim Holland, Mark Crutcher, Pierre Brochu; 2nd row (l to r): James Wells, Bob Snelson, Tom Jones, Chris Johnson, Josh Townsend, Joe Pitts, Beau Nugent, Danny Ferrell, Eddie Andrews, Josh Owenby, Ronnie Geer, Ricky Johnson, Phillip Silva, Bryan Myers, Mike Musser, Chris Reed, Bam-Bam Hines, Chad Wetherington, Tim Marshall, David Sharp, Brad Wheeling, Lee Neal, Ernest Bartholomew (Not Pictured: Brian Bickers, Hayeon Small, Dedrick Tuggle, David Hebbeger, Chris Lamar, Robert Barnwell.)

## Minimize Business Downtime Due to Power Outages By Verifying Your Company's Phone Number

Marietta Power and Water wants to help make the daily operation of your business run as smoothly as possible by providing reliable service. We maintain our high level of service through a number of proactive methods, however, there are some factors beyond our control, such as thunderstorm season, that can cause power failures. Fortunately, through the interactive voice response system (IVR), we have the technology to respond quickly to outages, but we need accurate information regarding your business. To help ensure that we restore your facility's power as soon as possible, please verify that we have the correct phone number on file.

The number that we have in our records also reflects your address. If the information is not correct, not only will there be a delay in restoring your power, you will also not receive an optional follow-up call, if requested.

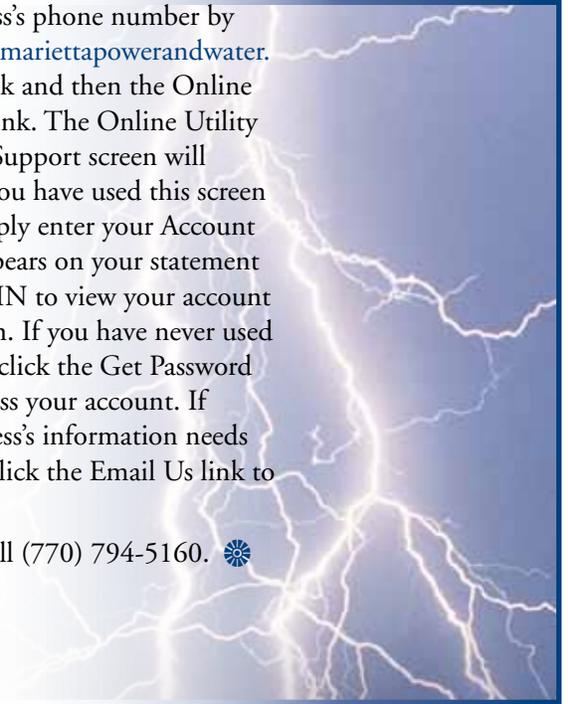
...ensure that we restore your facility's power as soon as possible.

You can verify your business's phone number by visiting our website at [www.mariettapowerandwater.com](http://www.mariettapowerandwater.com). Click on the Power link and then the Online

Payments link. The Online Utility Customer Support screen will appear. If you have used this screen before, simply enter your Account ID as it appears on your statement and your PIN to view your account information. If you have never used the screen, click the Get Password link to access your account. If your business's information needs updating, click the Email Us link to

notify us of any changes.

To report power outages call (770) 794-5160. ☀



### Helpful Phone Numbers

<b>24-hour, Automated Account Inquiry:</b> .....	(770) 794-5150
<b>Billing Inquiries:</b> .....	(770) 794-5150
<b>Rebate Information:</b> .....	(770) 794-5106
<b>New Service/Disconnect Service:</b> .....	(770) 794-5150
<b>Emergency Number (Power):</b> .....	(770) 794-5160
<b>After hours/Weekend Emergency (Power):</b> .....	(770) 794-5160
<b>Engineering (Power):</b> .....	(770) 794-5122
<b>Water &amp; Sanitary Sewer Maintenance &amp; Emergency Service Dispatch:</b> .....	(770) 794-5230
<b>Water Meter / Sewer Tap Installations:</b> .....	(770) 794-5227
<b>Water Meter Installation Scheduling:</b> .....	(770) 794-5255
<b>Sewer Tap Installation Scheduling:</b> .....	(770) 794-5232

### fast FACTS on Energy Use

#### British Thermal Unit (Btu)

Standard unit of heat measurement, equal to raising one pound of water one degree Fahrenheit at sea level pressure.

# Georgia Businesses Will Soon Have a More Active Role in Water Conservation Through the Water Stewardship Act of 2010

Saving money and natural resources will become more of an everyday practice for Georgia businesses with the recent passage of the Water Stewardship Act of 2010.

Beginning in July 2012, the legislation requires water efficient fixtures in all new residential and commercial construction, the installation of efficient cooling towers in new industrial construction, and the installation of sub-meters in multi-unit buildings.

## New Fixture and Equipment Requirements Set the Standard for Water Conservation

Some of the new fixture and equipment requirements include:

- Bathroom faucets that have a flow of less than 1.5 gallons per minute.
- Toilets that do not exceed an average of 1.28 gallons per flush.
- Kitchen faucets that have a flow of less than 2.0 gallons per minute.

The Water Stewardship Act also encour-

ages the use of water conservation fixtures as part of remodeling and renovation efforts.

## Sub-Metering Provides a More Accurate Picture of Water Consumption for Multi-Unit Building Tenants

Tenants of multi-unit buildings have historically paid an allocated amount for water based on a central metering system that records water use for the entire building. The Water Stewardship Act requires the installation of sub-meters in all new multi-unit residential and some retail and light industrial buildings permitted after July 1, 2012.

With the new regulation, each business will receive a precise, individual reading, encouraging more water conservation efforts.

A comprehensive approach to water conservation and management, other Water Stew-



ardship Act initiatives include a variety of public outreach and training programs aimed at increasing voluntary water conservation.

For more information on water conservation, visit the Marietta Power and Water website at [www.mariettapowerandwater.com](http://www.mariettapowerandwater.com) or the Conserve Water Georgia website at [www.conservewatergeorgia.net](http://www.conservewatergeorgia.net). ☀

## Marietta Water Receives Dual Awards as Georgia's 2010 Water Distribution System of the Year and Wastewater Collections System of the Year

continued from page 1

Water. All of our staff have received extensive training in their job responsibilities and have been tested and certified by the state of Georgia, which is unique compared to your typical water utility," he said. "We're well-equipped, completely environmentally compliant, and we provide top customer service by responding to requests on a quick and timely basis," he added.

Water systems can nominate themselves for the awards and must adhere to the established criteria set forth by GAWP. The judging process involves staff interviews and on-site inspections of tanks or pumping stations that are analyzed for efficiencies.

"I'm proud of our workforce. We have a solid group of people that we consider family — and that makes a difference," said Snelson. "It was our goal to achieve both awards, and we were prepared for the major commitment that was involved in the process. We knew that if we were going to try to win, our score had better be close to 100 percent."

Marietta Water also won the Water Distribution System Award in 2001, 2005, and 2007. Claiming the Wastewater Collections System Award for the second time, Marietta Water won the award in 2008. Water systems that win the competition in either category cannot compete for that award in the ensuing year. ☀

**We have a solid group of people that we consider family — and that makes a difference," said Snelson.**

*fast*  
**FACTS**  
on Energy Use

**CCF**

100 cubic feet, an American standard measurement of water or natural gas volume.

## Improve Safety and Enhance Your Property's Overall Appearance with Marietta Power and Water's Outdoor Lighting Lease Program

Bright, efficient outdoor lighting projects a certain image. It also provides safety and security to customers and employees while at the same time deterring intruders or vandals.

### We Offer Many Lighting Options to Match Your Design Specifications and Style

A wide array of lighting and pole options are available to help protect your business, employees, and customers. Roadway Security lights, our most popular light, are available in a range of wattages for backyard, parking lot and access road applications. Open Bottom Security lights are perfect for outdoor work areas and roadside commercial establishments. Shoe Box lights work nicely in parking areas, walkways, malls and roadways. Directional Floodlights, designed for areas where a wide beam is needed, are perfect for industrial yards, construction sites, loading docks and parking lots.

Decorative security lighting choices include Glass and Acrylic Acorn, Pendant, and other ornamental styles. Along with a variety of decorative styles, lighting solutions are available in both metal halide and high-pressure sodium lamps.

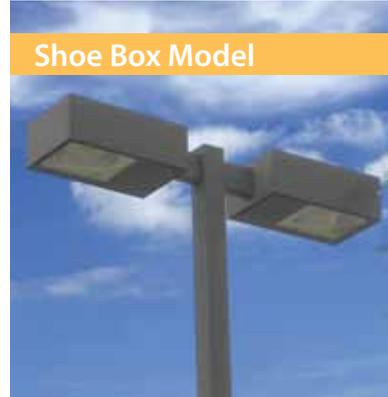
The intense white light of the metal halide lamps provides a highly effective source of illumination making them a particularly appropriate choice for parking lots and athletic fields. High-pressure sodium lamps also provide effective security lighting with a more aesthetic golden color especially suited for streets, walkways, and other area lighting.

### You'll Never Again Have to Worry About Being Left in the Dark

With the Marietta Power and Water Outdoor Lighting Lease Program we will help you select the right fixture, install your outdoor lighting fixtures and will take care of all the necessary repairs and maintenance. Each light is conveniently turned on and off with an automatic dusk to dawn feature and the cost is simply added as a line item to your bill.

To find the best lighting solutions for your business, view the Marietta Power and Water lighting brochure at [www.mariettaga.gov/departments/utilities/docs/LightingBrochure.pdf](http://www.mariettaga.gov/departments/utilities/docs/LightingBrochure.pdf) or call Marietta Power and Water at (770) 794-5102. ☀

Shoe Box Model



Cobra Model



## CITY LIGHTS

Marietta Power and Water  
675 North Marietta Pkwy.  
Marietta, GA 30060-1528

