



Connected

Online Bill Pay, eBilling, and Accessing Account Information



Marietta Power and Water's self-service options give you the power to spend your time and money on things other than paying your utility bills.

Pay Your Bill Online

Now, paying your utility bill is easier than ever. You can access your online payment portal by visiting www.mariettopowerandwater.com and clicking on "Customer Services" on the top menu bar. Click "Bill Pay & Deposits" and from there select "Pay Your Bill." Once you're on the "Online Payment System" page, if you already have an account, just enter your user ID and password under User Login and you'll be directed to your portal where you can view and pay your bill online, hassle free!

If you do not have an account, click Create Account in the sidebar on the left, and set-up is easy.

All you'll need is your Account Number and Cycle and Route Number to create an account. After completing your account set-up, you can log into Marietta Power and Water's Online Payment System anytime, day or night, 365 days of the

year! In addition to paying bills, you will have access to your electric and water consumption, billing amounts, and payments — as far back as three years!

eBilling – Go Paperless!

If you would like to receive your bill electronically, sign up for Marietta Power and Water's eBilling notifications. Go to the Marietta Power and Water website and click on "Customer Service" and then "Pay Your Bill." Once you log-in through the Online Payment System page, click on "Manage eBilling" on the left side of your computer screen. Select the "Receive eBill Statement" option, enter your email address and click submit. That's it! You'll be receiving your next bill via email.

Accessing Account Information

Accessing the Marietta Power and Water automated phone inquiry system is fast and simple. Just dial (770) 794-5150. Once connected, you'll be directed to press 1 to report an Outage Emergency, or 2 to access all the other useful services Marietta Power and Water offers. Through our account inquiry access, you can:

- Access your account information
- Make a payment by credit card
- View payment or billing history information
- Receive general information or directions

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You can also register to receive account notifications by text message, or set up a payment extension. Of course, if you call during regular working hours, you can always speak with a Customer Service Representative by pressing zero.

Marietta Power and Water's normal business hours are Monday through Friday, 8 a.m. to 5 p.m. We're here for you all of the time — not just in emergencies. Give us a call at (770) 794-5150 to learn more about the services we provide or visit us online at www.mariettapowerandwater.com. 💧

Save Energy While You're Away!

Are you going away for the summer holidays? Well, we've got some useful tips for lowering your energy bill while you're out of town.

Electronics

Unplugging all of your electronic devices before you leave can save you some cash on your next power bill! The digital displays and lights often continue to use energy while you're away. Look for "Power Saver" or "Energy Saver" options in the Settings menu or in the User Manual for any devices that need to be left on or plugged in.



Water Heater

Losing heat from your water heater means losing money when you pay your next bill. You can reduce your heat loss and the resulting excess energy production by lowering the temperature setting on your water heater when you intend to be away for several days.

Air Conditioner

As a rule of thumb for keeping your thermostat energy-friendly, set the temperature higher in the summer and lower in the winter. When you head out of town this summer, you should set your thermostat 2-5 degrees higher than you prefer it while home. Your home will remain air-conditioned without using extra energy to keep it colder than necessary. Likewise, this winter you should set the heater 2-5 degrees lower than how you like it while you're home.

Lighting

Installing timers on indoor and outdoor lights, then setting them to turn on for only a few hours each night will give the appearance that someone is home, without having them stay on all day, using additional energy.

Follow these simple tips and sit back and enjoy your vacation, knowing your energy bill will be a little less when you return! 💧

Calendar

Saturday, September 16, 9 a.m. to 9 p.m.
Sunday, September 17, 11 a.m. to 5 p.m.

26th Annual Marietta StreetFest

In Glover Park on the Historic Marietta Square. The Festival focuses on the family with many free activities including:

- Art & Crafts
- Children's Zone
- Shopping, Dining
- Car Cruise-In
- Farmers Market

For more maps and information, call (404) 966-8497 or visit www.mariettahistory.org/marietta-street-fest.



Saturday, September 16, 7 a.m.

Toy Box Trot

Historic Marietta Square

A 1-mile fun run/walk is part of the 26th annual Marietta StreetFest. 7:00 a.m. Packet pick up and "day of registration" opens 8:15 a.m. Race welcome 8:30 a.m. Race begins Register online at www.active.com.



Labor Day Weekend, September 2 - 4

Art in the Park

Glover Park in Historic Marietta Square 10 a.m. until 5 p.m.

More than 175 fine artists and plenty of entertainment for the entire family. For more information, visit www.artparkmarietta.com.



Marietta Power and Water will be closed on Monday, September 4 in honor of Labor Day.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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