

1. Agenda

Documents:

[051120RM.DOC](#)



# City of Marietta

205 Lawrence Street  
Post Office Box 609  
Marietta, Georgia 30061

## Meeting Agenda

### BOARD OF LIGHTS AND WATER

*Steve "Thunder" Tumlin, Chairman*

*Mike Wilson, Vice Chairman*

*Bruce E. Coyle*

*Terry G. Lee*

*Alice Summerour*

*Brian Torras*

*Andy Morris*

Monday, May 11, 2020

12:00 PM

City Council Chambers

#### CALL TO ORDER:

INVOCATION: Terry Lee

PLEDGE OF ALLEGIANCE: Terry Lee

#### I. MINUTES:

**20200374 Regular Meeting - April 6, 2020**

Review and approval of the April 6, 2020 regular meeting minutes.

#### II. APPOINTMENTS/PRESENTATIONS:

#### III. SCHEDULED APPEARANCES:

#### IV. BLW OPERATING DEPARTMENTS:

##### Customer Care:

**20200375 Public Health Crisis/ Suspending Service Disconnects**

Discussion and any necessary action regarding a second extension of the March 18, 2020 suspension of disconnection of residential or commercial customers for nonpayment due to the public health crisis. The current extension expires May 11, 2020.

**20200383      Recovery Strategy**

Discussion and action regarding a recovery strategy for reclaiming payments postponed for customers during the public health crisis and suspension of customer service disconnects period.

**20200395      New Customer Payment Option**

Consideration for adding CheckOut by PayGo as a new option for customers to pay utility bills.

**Electrical:** *No items for consideration*

**Marketing:**

**20200189      2020 Commercial/ Industrial Customer Satisfaction Survey**

Results of the 2020 Commercial/ Industrial Customer Satisfaction Survey.

**Information Technology (IT):** *No items for consideration*

**Water & Sewer:**

**20200376      Easement Claim/ Rottenwood Creek Sanitary Sewer Rehabilitation & Replacement Project**

Consideration of the Rottenwood Creek Sanitary Sewer Rehabilitation & Replacement Project Easement Claim submitted by Marietta Cobb Properties, LLC.

**20200377      Cobb County-Marietta Water Authority**

The Cobb County-Marietta Water Authority meeting scheduled for April 20, 2020 was cancelled.

**V.      CENTRALIZED SUPPORT:**

**Finance:**

**20200371      BLW Finance**

Review of BLW Finance reports for April 2020.

**VI.      COMMITTEE REPORTS:**

**20200378      Budget/ Rates Committee**

Report from the May 11, 2020 Budget/ Rates Committee meeting.

**20200379      Adoption of FY2021 Marietta Board of Lights and Water Budget**

Resolution adopting the Annual Budget for the fiscal year ending June 30, 2021 for the Marietta Board of Lights and Water.

**VII. CHAIRPERSON'S REPORT:**

**20200380      MEAG Business Report**

Report on Municipal Electric Authority of Georgia (MEAG) business during the month of April 2020.

**VIII. GENERAL MANAGER'S REPORT:**

**IX. OTHER BUSINESS:**

**X. UNSCHEDULED APPEARANCES:**

**XI EXECUTIVE SESSION (at the Board's discretion):**

**20200381      Executive Session**

Executive Session to discuss personnel, legal and/ or real estate matters.

**ADJOURNMENT:**